



**TOOL SERVICE CORPORATION**

2942 N 117<sup>th</sup> St /P.O. Box 26248  
Milwaukee WI 53226  
414-476-7600 / 800-878-8665 / Fax 414-476-7363  
E-mail: [hmauer@toolservice.com](mailto:hmauer@toolservice.com)

December 1, 2011

TO: Our Valued Customers and Business Friends

All of us at Tool Service Corporation have some very exciting news to share with you. Effective on December 1, 2011 we will become part of the Blackhawk Industrial family and will be known as Tool Service Corporation, Division of Blackhawk Industrial.

While our name is slightly different and our ownership structure has changed, the entire team at Tool Service remains. Our business strategy and commitment to you will also remain a constant - providing the best range of quality products, service excellence and overall customer support. In fact, this transaction is designed to grow & improve our overall value and service to our customers through a stronger corporate platform where we will gain a wider service footprint, additional product offerings and the ability to leverage technology.

The acquisition process is designed to be seamless for our customers. You will continue to work with your customer service team and account managers. All communications and service will be provided through our corporate and branch locations as they are now. I am very happy to share with you that in a very short time, you will see additional capabilities in our ability to serve you.

If you have any questions, please feel free to contact me or talk in more depth with your Tool Service account manager. Thank you for your continued support. We look forward to serving you as we move forward.

Sincerely,

*Lisa A. Mauer*

Lisa A. Mauer  
President – Tool Service Corporation  
Sr. Vice President – Blackhawk Industrial